

An Ontology for Case-based Project Management

Masterstudium:
Software Engineering & Internet Computing

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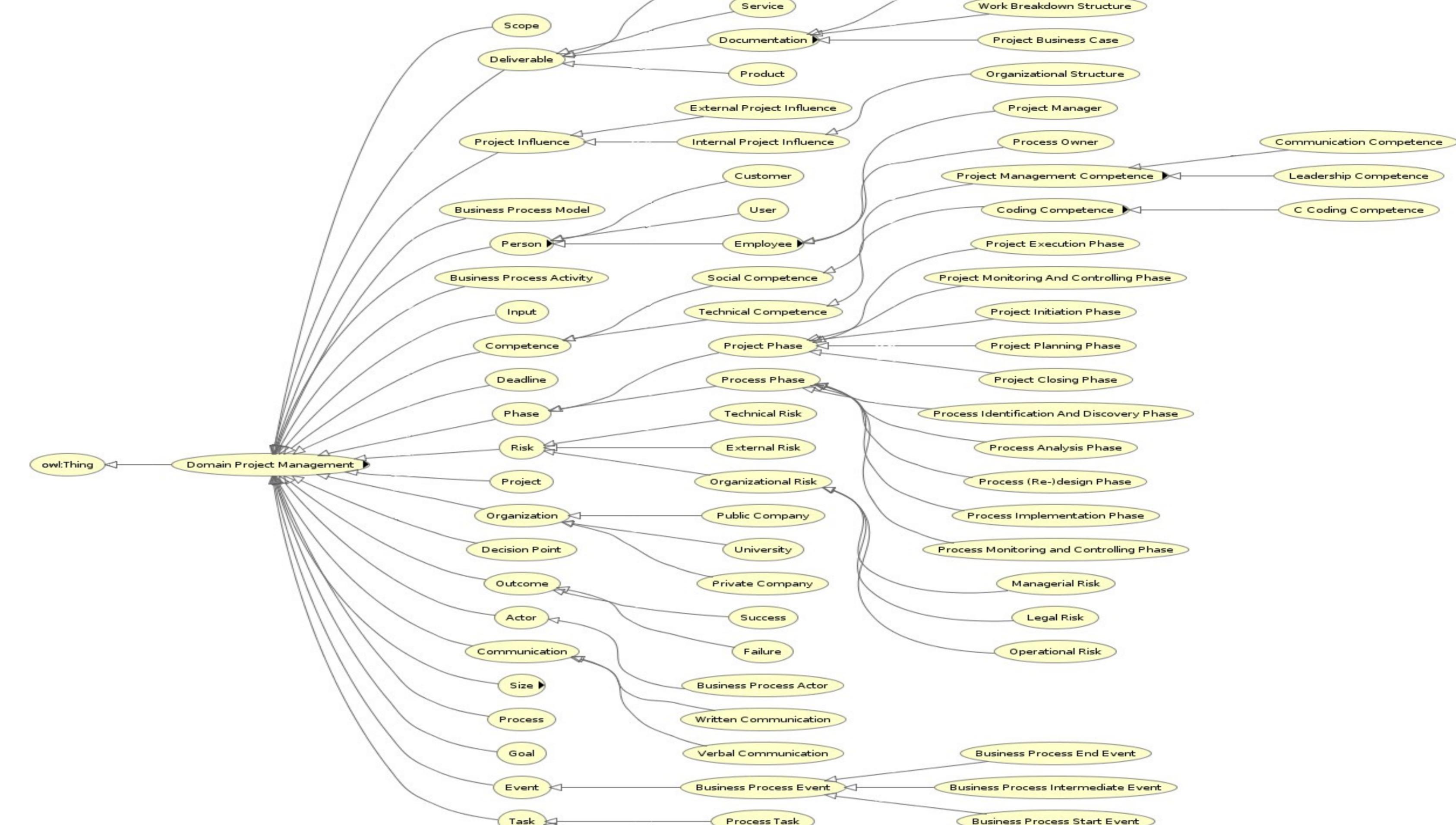
Context

- Project Management - applying different techniques, tools and best practices for guaranteeing that projects have fulfilled their objectives and are done in the predefined time and budget
- Case-based Reasoning (CBR) applied in the context of Project Management for learning from experiences of past projects while making decisions for new projects

Aim of the thesis:

- Creation of an ontology for the Project Management domain
- Extending the ontology to cover specific types of projects - Business Process Management projects
- Extending the domain theory with typical reasons for project failure
- What improvements brings the ontology for the different CBR phases and the PM in general?

Ontology



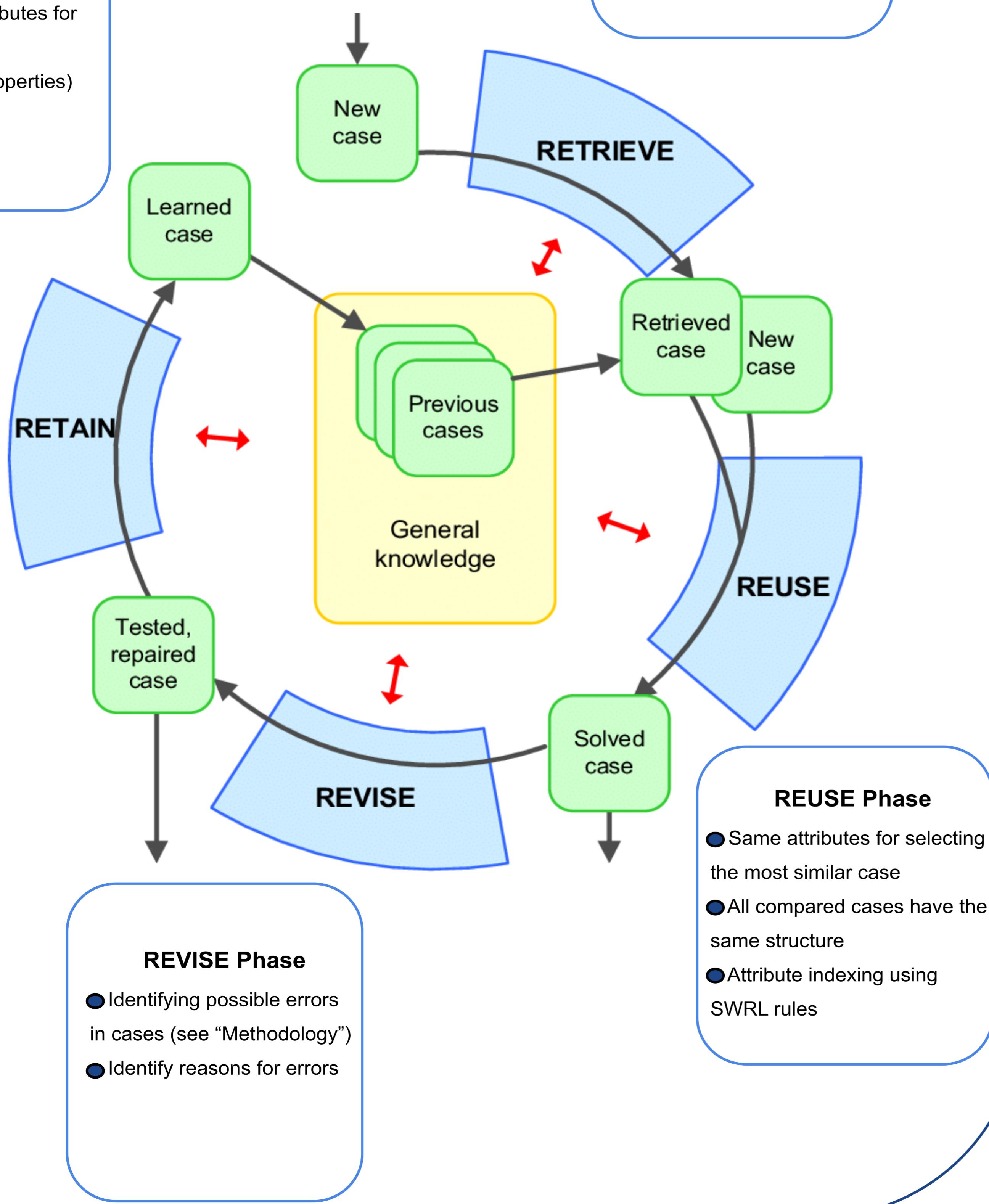
Results

RETAIN Phase

- Predefined attributes for describing cases (concepts and properties)

RETRIEVE Phase

- Attributes for the new case
- Information about the environment
- Query language for retrieving cases with specific properties



REVISE Phase

- Identifying possible errors in cases (see "Methodology")
- Identify reasons for errors

REUSE Phase

- Same attributes for selecting the most similar case
- All compared cases have the same structure
- Attribute indexing using SWRL rules

Methodology

Example conclusion:

"Projects, where the Project Manager lacks the needed Project Management competences, have higher chances to fail."

Deriving the conclusion:

Defining a Project Manager:

```
pm:Person(?p) ^ pm:manages(?p, ?x) ^ pm:Project(?x) ->
pm:ProjectManager(?p)
```

Deriving the outcome:

```
pm:Person(?p) ^ pm:Project(?x) ^ pm:manages(?p, ?x) ^
pm:hasProjectManagementCompetenceLevel(?p, ?m) ^
swrlb:lessThan(?m, 4) ^ pm:hasProjectOutcome(?x, ?o) ->
pm:OutcomeFailure(?o)
```

References

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- [4] Project Management Institute (2008). *A guide to the project management body of knowledge: (PMBOK guide); an American National Standard ANSI/PMI 99-001-2008*; Newtown Square, Pa: PMI, Project Management Inst.